



Quality Policy

Since 1964, DHI has been dedicated to advancing and sharing knowledge about water and solving challenges in water environments. We work across the entire water cycle, creating new ways to use, manage and live with water while protecting water and water-related ecosystems.

DHI operates with an impact-driven approach where our clients, people and advanced solutions are central to how we conduct business. This means maintaining a long-term focus on creating value for clients, taking care of our employees and contributing to positive impact on the environment and society as a whole, through advisory, research and science-based technology.

Key to our business and means to create value are:

Our clients

- We put our clients first and strive to understand their needs and challenges
- We deliver deep domain knowledge, advanced technological solutions, and research that enable our clients to create impact on society
- We strengthen client relationships by consistently delivering high-quality services

Our people

- We foster a safe, inclusive and engaging workplace that supports well-being, development and work-life balance
- We attract, develop and retain world-leading specialists and future technical leaders, creating opportunities for growth and meaningful careers
- We strengthen our technical, scientific and professional capabilities through learning, knowledge sharing and collaboration, empowering expertise, curiosity and innovation

Our advanced solutions

- With technical integrity as a core standard, we adapt to changing client needs, market conditions, legislation and societal expectations and work to strengthen business acumen across the organisation
- We promote technological advancement and digitalisation, through research, development and innovation
- We support the long-term resilience of water and water-related ecosystems, through responsible fact-based solutions

To fulfil these ambitions, we continuously improve our processes, collaboration and methods. We set clear, measurable quality objectives and work with them systematically to strengthen client satisfaction, technical and professional excellence and science-based technological solutions.

We comply with client, contractual and applicable regulatory requirements and incorporate them into our quality management system and daily operations ensuring continual improvement of our quality management system to sustain and enhance the value we deliver.

This Quality Policy provides the common framework for quality management throughout DHI and applies to all companies and employees across our global organisation. Where relevant, the policy is supplemented by supporting procedures that facilitate implementation within each business unit and location.

Approved by Executive Management, September 2026

Birgit Guhse
CEO

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