



DHI Business Excellence Policy

Our purpose is to significantly impact the sustainable development of our blue planet's most precious resource: Water.

At DHI, we are committed to:

- Finding new ways to use, manage and protect water and water-related ecosystems. Using our innovation and technology to significantly impact the sustainable development of our blue planet. We will not do it alone. We will use our global reach to connect with existing and new partners and customers in the global water community. Together, we will innovate to advance sustainable water solutions
- Leading the way in digitalising the world of water, putting analytics at the fingertips of our customers and partners – anywhere, on any device, at any time
- Providing life-long learning and development opportunities to retain the company's most valuable asset – our people

At DHI, we shall:

For climate and nature:

- Contribute to the sustainable development of the world's water resources – we strive to improve our support to the UN Sustainability Development Goals in all of our activities
- Be the epicenter of global water business – we impact the agenda in the water business
- Reduce CO₂ footprint - we focus our operations to reduce our CO₂ emissions and water usage

For our customers:

- Create value – we help our customers make sustainable and robust decisions to meet their targets and climate objectives
- Earn trust – we listen, understand, solve, and deliver on our promises
- Provide support – we constantly design new training programmes for knowledge building and sharing, plus offer unparalleled customer care

For our people:

- Pursue the right path – we guide and develop our people for roles that fit their skills and ambitions
- Secure continuous learning – we offer a wide range of formal and on-the-job training to ensure that the knowledge of our people remains best-in-class
- Foster professionalism – we promote a respectful, open and transparent behavior, with freedom and responsibility

For our operations:

- Be loyal and trustworthy – we are recognised globally as being independent and trustworthy
- Foster innovation – we design organisation and governance to foster and support commercially linked innovation
- Develop effective processes – we are committed to continuously improving our knowledge base, tools and processes, and to comply with current legislations and other binding requirements.

