



## Business Excellence Policy – supporting DHI’s strategic direction and goals

Half of the world’s population could be facing water scarcity as early as 2025, and global warming and associated changes in temperature, precipitation patterns and sea levels are projected to continue throughout the 21st century. We see a strong need for sustainable water practices, investments in infrastructure and international cooperation.

DHI has been committed to advancing and sharing knowledge of water environments for over half a century. Together with our clients and partners, we combine deep domain knowledge and advanced technology to innovate new ways to use, manage and live with water and protect water-related ecosystems.

Our strategy DHI+ is built on the ambition to accelerate the realisation of the UN Sustainable Development Goals (SDGs). Through innovation and partnerships, we leverage our domain expertise, advanced technologies and unique modelling software to support decision-makers in the global water and enable clients across industries and segments to significantly impact the sustainable future for water. To support this, we continuously work to develop effective processes and strive to improve our knowledge base, systems and tools, and we comply with current legislations and other binding requirements.

### **Our commitments**

At DHI, we are committed to:

- Accelerate the realisation of the UN SDGs and make measurable impact, enabling a sustainable future for water
- Invest in research and development, and advance new knowledge, methods and technologies for the benefit of our clients and society
- Focus our efforts on selected business segments where we - together with our clients and partners - have the biggest impact

- Continue to enhance our technology edge and deliver robust and differentiated business advice on the basis of superior scientific domain knowledge, modelling skills and continuous innovation
- Unite the organisation and maximise the potential of our global competencies and skills
- Increase ability to invest in innovation through growth in revenue and profit

*For our clients, it means that we:*

- Create value – we combine deep domain knowledge and advanced technology to enable our clients make science-based decisions that advances a sustainable development of their business and hence the planet
- Connect and engage – we reinforce and develop the collaboration and partnership with clients and business partners, suppliers, universities and institutes
- Innovate – we focus our innovations investments on what matters most to clients and the planet, we share knowledge and we innovate through co-creation and co-development

*For our people, it means that we:*

- Enable them to make an impact – we deliver meaningful, technology-driven and science-based projects that will impact the life of millions of citizens all over the world
- Foster innovation – we empower our people to explore, learn and innovate through our combination of advisory and digital solutions
- Grow and develop – we build a culture of collaboration as that is needed in order to deliver new innovative products and services to our clients

## **Our key objectives**

Our commitments are reflected in three overall objectives, which drive our actions and priorities across the business.

1. Together with our clients and partners, increase our impact on the SDGs with specific focus on SDG 6, 7, 9, 13 and 14
2. Increase our ability to invest in research, development and innovation by growing revenue and increasing profitability
3. Create an attractive workplace with high employee engagement by actively facilitating and enabling personal and professional development and global collaboration

Detailed business plans, workstreams and actions secure the realisation of these objectives.

**Mette Vestergaard**  
CEO